

May 9, 2024

## BELVIDERE BULLETIN



City News...City Views!!

### **The Belvidere Bulletin is Backkkk!**

The City will publish important information, announce upcoming events and provide updates on road work twice a month.

Please share the link to sign up

<https://www.belvidereil.gov/newsletters/>

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## CITY OF BELVIDERE - New Online Payment Portal

## PAY YOUR WATER BILL ONLINE



The City of Belvidere is pleased to announce the launch of a new online bill pay service that provides greater flexibility to view and pay water bills.

Please note: the old ePay online water bill payment system is no longer available, and we cannot transfer user information from it to the new website. To make online payments, please [click here](#) to set up an account or to pay your water bill online.

The new service allows customers to view bills, check balances, make payments, and enroll in paperless billing. Customers can create an account and schedule one-time or recurring payments (or enroll in autopay).

Customers can also pay by Phone 1-877-406-3773.

If you have questions about this new payment service, please contact the Water Department at 815-544-6622.

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## NEW RESIDENTIAL WASTE HAULER JUNE 1, 2024!

The City of Belvidere recently requested proposals to determine whether there could be a cost savings for residents if the City were to have one franchised residential garbage collector. The proposals received demonstrated that Rock River Disposal could provide the service, with this franchise, less expensively than solid waste haulers were currently charging residents.

- Effective June 1, 2024, Rock River Disposal, a sister company of Marengo Disposal Company (MDC), will be the only residential solid waste hauler within the City. Residents must utilize Rock River Disposal for their garbage hauling needs and may not utilize other garbage services.

- The base fee for garbage service will be \$25.35 per month. Additionally, there is a \$3.00 per month discount for senior heads of household (65 years of age or older).
- Residents should call Rock River Disposal directly to establish the proper billing account, as it will be handled exclusively by Rock River Disposal. The City is not providing the solid waste hauling service.
- Residents will receive one garbage cart and one recycle cart from Rock River Disposal at no cost. Because Rock River Disposal is affiliated with MDC, those that have MDC garbage and recycle cans will likely keep those containers unless they are damaged. Rock River Disposal will deliver carts as needed beginning the last two weeks of May.
- Residents who have a concern regarding billing from existing waste hauling services who will no longer provide the service after June 1, 2024 should call those providers directly. The City does not have any record of which existing providers provide services to specific addresses within the City and therefore, residents must contact their current providers directly.
- Call Rock River Disposal (815)965-2489 with questions/concerns regarding bills or services.

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### Belvidere Police Welcomes a New Officer



Congratulations to our newest officer Tyler Stansford! He was sworn in May 2, 2024, to the Belvidere Police Department.

### Mandatory Water Service Survey

(For homes built prior to 1986)

In accordance with the IEPA's "Lead Service Line Replacement & Notification Act" all communities are required to prepare a comprehensive water service line material inventory and report their findings to the State. Homes or commercial buildings built prior to 1986 may have a water service line constructed with lead. If your home was built prior to 1986 you have to complete this survey.

Scan QR Code for Survey



Or please click [here](#) for the link

### APPLY TODAY!

The Belvidere Fire Department is Accepting applications from May 1st- June 30th. Please [click here](#) for all testing information, application, minimum requirements and benefits.



### Mulch Bin Open for Belvidere Residents!





Free Mulch from the trees and branches collected through the city branch collections is now available at the Belvidere Street Department- 515 W. Locust Street. Mulch will continue to be available throughout the summer and fall months.

- Mulch is intended for the City of Belvidere residents for use at their homes.
- Mulch will need to be hand loaded (bring your own shovel, rake, container, etc.)
- Questions-- Please call Public Works 815-544-9256

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Share your photos of Belvidere with us for a chance to be featured in future City publications!

[Click Here to upload Photos](#)

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### [City of Belvidere Videos](#)

Keep informed and watch the latest City Council Meetings.

[May 6, 2024 City Council Meeting](#)

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### [Upcoming Meetings:](#)

**Committee of the Whole Meeting**

May 13, 6p.m.

Belvidere City Hall

**City Council Meeting**

May 20, 6p.m.  
Belvidere City Hall

**Committee of the Whole Meeting**  
(Tuesday) May 28, 6p.m.  
Belvidere City Hall

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**City Hall**  
**401 Whitney Blvd.**  
**Belvidere, IL 61008**  
**(815)-544-2612**

[To contact us, please click here](#)

Visit our Website

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